IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Toufic Boubez et al.

Application No.: 09/758,112 Conf. No.: 7400

Filed: January 3, 2001 Group Art Unit: 3691

Title: APPARATUS AND METHOD FOR CATEGORIZING SERVICES USING

CATEGORIZING SERVICES USING CANONICAL SERVICE DESCRIPTIONS

Attorney Docket No.: RSW920000102US1

(IBM 17)

Examiner: HAMILTON, LALITA M

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

Dear Sir

In response to the Office Action dated September 28, 2010, please amend this application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on p. 2 of this paper; and

Remarks begin on p. 8 of this paper.